

Superior Court of Arizona in Pinal County
2020 Commissioner Judicial Performance Review

Commissioner:	Karen F. Palmer	Review Period
Appointment Date:	October 22, 2018	01/06 - 03/31/2020
Assignment:	Family Law	

LITIGANT/WITNESSES/PRO PERS

Surveys Provided: 233
Surveys Returned: 94 (40% Response Rate)

	Superior/Very Good/ Satisfactory
Litigant/Witness/Juror/Pro Per Survey Questions	
Section I: Integrity	
<i>Basic fairness and impartiality.</i>	98%
<i>Equal treatment regardless of race.</i>	100%
<i>Equal treatment regardless of gender.</i>	96%
<i>Equal treatment regardless of religion.</i>	100%
<i>Equal treatment regardless of national origins.</i>	100%
<i>Equal treatment regardless of disability.</i>	100%
<i>Equal treatment regardless of age.</i>	100%
<i>Equal treatment regardless of sexual orientation.</i>	100%
<i>Equal treatment regardless of economic status.</i>	98%
Section II: Communication Skills	
<i>Explained proceedings.</i>	98%
<i>Explained reasons for delays</i>	95%
Section III: Judicial Temperament	
<i>Understanding and compassion.</i>	96%
<i>Dignified.</i>	100%
<i>Courteous.</i>	100%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	100%
<i>Patient.</i>	98%
Section IV: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	98%
<i>Maintained proper control in courtroom.</i>	100%
<i>Was prepared for the proceedings.</i>	98%

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STAFF

Surveys Emailed:

34

Surveys Returned:

14 (41% Response Rate)

Staff Survey Questions	Superior/Very Good/ Satisfactory
Section I: Integrity	
<i>Basic fairness and impartiality.</i>	
<i>Equal treatment regardless of race.</i>	100%
<i>Equal treatment regardless of gender.</i>	100%
<i>Equal treatment regardless of religion.</i>	100%
<i>Equal treatment regardless of national origins.</i>	100%
<i>Equal treatment regardless of disability.</i>	100%
<i>Equal treatment regardless of age.</i>	100%
<i>Equal treatment regardless of sexual orientation.</i>	100%
<i>Equal treatment regardless of economic status.</i>	100%
Section II: Communication Skills	
<i>Explained proceedings (Clear and logical communications).</i>	93%
Section III: Judicial Temperament	
<i>Understanding and compassion.</i>	100%
<i>Dignified.</i>	100%
<i>Courteous.</i>	100%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	100%
<i>Patient</i>	100%
Section IV: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	100%
<i>Maintained proper control in courtroom.</i>	100%
<i>Was prepared for the proceedings.</i>	100%
<i>Respectful treatment of staff.</i>	100%
<i>Cooperation with peers.</i>	100%
<i>Efficient management of calendar.</i>	100%

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ATTORNEYS

Surveys Emailed:

84

Surveys Returned:

25 (30% Response Rate)

Attorney Survey Questions	Superior/Very Good/ Satisfactory
Section I: Legal Ability	
<i>Legal reasoning ability.</i>	100%
<i>Knowledge of substantive law.</i>	100%
<i>Knowledge of rules of evidence.</i>	100%
<i>Knowledge of rules of procedures.</i>	100%
Section II: Integrity	
<i>Basic fairness and impartiality.</i>	96%
<i>Equal treatment regardless of race.</i>	95%
<i>Equal treatment regardless of gender.</i>	96%
<i>Equal treatment regardless of religion.</i>	100%
<i>Equal treatment regardless of national origins.</i>	100%
<i>Equal treatment regardless of disability.</i>	100%
<i>Equal treatment regardless of age.</i>	100%
<i>Equal treatment regardless of sexual orientation.</i>	100%
<i>Equal treatment regardless of economic status.</i>	95%
Section III: Communication Skills	
<i>Clear and logical oral communication and directions.</i>	96%
<i>Clear and logical written decisions.</i>	100%
<i>Gave all parties an adequate opportunity to be heard.</i>	92%
Section IV: Judicial Temperament	
<i>Understanding and compassion.</i>	96%
<i>Dignified.</i>	100%
<i>Courteous.</i>	96%
<i>Conduct that promotes public confidence in the court and Commissioner's ability.</i>	96%
<i>Patient.</i>	96%
Section V: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	96%
<i>Maintained proper control in courtroom.</i>	100%
<i>Prompt in making rulings and rendering decisions.</i>	100%
<i>Was prepared for the proceedings.</i>	96%
<i>Efficient management of the calendar.</i>	100%
Section VI: Settlement Activities	100
<i>Appropriately conducted or promoted settlement.</i>	

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JURORS

Surveys Provided:
Surveys Returned:

*No jury trial during review period

	Superior/Very Good/ Satisfactory
Section I: Integrity	
<i>Basic fairness and impartiality.</i>	_____
<i>Equal treatment regardless of race.</i>	_____
<i>Equal treatment regardless of gender.</i>	_____
<i>Equal treatment regardless of religion.</i>	_____
<i>Equal treatment regardless of national origins.</i>	_____
<i>Equal treatment regardless of disability.</i>	_____
<i>Equal treatment regardless of age.</i>	_____
<i>Equal treatment regardless of sexual orientation.</i>	_____
<i>Equal treatment regardless of economic status.</i>	_____
Section II: Communication Skills	
<i>Explained proceedings.</i>	_____
<i>Explained reasons for delays</i>	_____
<i>Clearly explained the juror's responsibilities.</i>	_____
Section III: Judicial Temperament	
<i>Understanding and compassion.</i>	_____
<i>Dignified.</i>	_____
<i>Courteous.</i>	_____
<i>Conduct that promotes public confidence in the court and Commissioner's ability.</i>	_____
<i>Patient.</i>	_____
Section IV: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	_____
<i>Maintained proper control in courtroom.</i>	_____
<i>Was prepared for the proceedings.</i>	_____